

Auction Rules & Regulations

General Rules

Every attempt has been made to provide the best description for each auction item. Items purchased are accepted on an "as is" basis unless specified on the item or in the auction booklet description. The Irving Firefighters Ball makes no warranty or guarantee.

By his/her purchase, the buyer waives any claims for liability against Irving Fire Foundation, Inc. Irving Fire Foundation nor the Irving Firefighters Ball is not held responsible for any personal injuries or damages which may result from the use of property or services sold.

Irving Fire Foundation reserves the right to withdraw any item at any time before the auction sale and reserves the right to reject a bid from any bidder.

The records of Murad Auction/AES Auctions will be taken as final in the event of a dispute.

Please note any expiration dates or special instructions with each item or certificate. If no expiration date is listed, the certificate is good one year from date of sale.

Touch Screen Auctions

The Irving Firefighters Ball will be using touch screen technology for both live and silent auction portions of the evening. Imagine an auction without bid sheets. Instead wireless touch screen stations entice from atop each auction table and throughout the reception area. The colors, excitement and ease of use of this computerized touch pad experience creates an interactive bidding process for our guests, improves accuracy in bidding, and adds the thrill of competitive bidding to an already exciting event.



Patrons will be bidding by entering their bid number on wireless computers using bid cards, similar to swiping a credit card. This technology will allow patrons to swipe their card instead of manually entering their bid number onto bid sheets making it easier and quicker to place bids. Guests can use this bid card throughout the event to also purchase raffle tickets and drinks.

There are no bid sheets. All bidding is done on the wireless computers which are on the auction tables along with items for purchase. As patrons begin to bid there will be a streaming presentation on the big screens around the ballroom. Bidding screens will also be made available throughout the reception area so guests are not confined to the silent auction area, allowing for greater social interaction while keeping guests abreast of their standing on all current bids.

Helpful signage will be made available throughout the auction area to help inform guests of how the computerized bidding works.

Silent Auction Guidelines

Silent Auction Bidding: 5:30 p.m. - 8:30 p.m.

1. Any person wishing to bid on a silent auction item must slide their bid card through any AES bidding terminal and enter the price of their bid – similar in fashion to how users bid on eBay items for sale.
2. Bids must not be lower than the minimum stated bid. You may bid as many times as you'd like.
3. When raising the bid on an item, the bid must be raised the minimum allowance.
4. All Silent Auction tables will close promptly at 8:30 p.m. An announcement will be made 5 minutes prior to closing down the tables.
5. Once the table has closed, all bids are final. The highest bidder listed at the time of closing will become the owner of the item.
6. Winning bidders can be identified on any of the AES touchpad screens throughout the room, and on the big screen. *No items may be removed at this time.*
7. Payment by the successful bidder may be made throughout the evening with cash, check, debit or credit card.
8. Upon payment at checkout, you will receive a copy of the invoice marked "PAID." It is at this time, you may return to the table and an Usher will assist you in claiming your merchandise.
9. All purchased items must be paid for and removed from the site on the evening of the sale.

Every attempt has been made to be as accurate as possible with names, descriptions and listings. We apologize for any inadvertent errors.

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Live Auction Guidelines

Live Auction Bidding: 7:40 p.m. - 8:00 p.m.

1. Upon arriving, each person with a credit or debit card and interested in bidding at either the live or silent auction, will receive a bid paddle along with a bid number. During the Live Auction, this paddle will be used to identify your bid. Do not raise or waive your paddle in the air unless you are bidding. The auctioneer could easily mistake such a movement as a valid bid. The bidding can get fast and furious - so only raise your bid paddle if you are actually making a bid on an item. The Live Auction moves along rather quickly - so pay close attention or you may miss an item you were interested in bidding on.

Good rule of thumb - bid early and bid high!

2. Your bid paddle identifies who you are. Please do not lose your paddle. Irving Fire Foundation is not responsible for lost paddles or fraudulent bidding. You are responsible for all bids corresponding to your paddle number. Decisions of the auctioneer are final.
3. If an item is purchased by a group of individuals, payment may be made by more than one member of the group. Several people may join together to make a bid on an item - in fact, this is encouraged for some of the items. Just select ONE person to raise the bid paddle. If a group is successful in making the winning bid, just provide each bid number and the dollar amount that each bid number holder will be responsible for paying.
4. Payment by the successful bidder may be made throughout the evening with cash, check, debit or credit card. Upon payment at checkout, you will receive a copy of the invoice marked "PAID." It is at this time an Usher will assist you in claiming your merchandise.
5. All purchased items must be paid for the evening of the sale, and no item shall be removed from the sale until paid for.

Cash Out & Redemption

When you are ready to leave for the evening, and you have purchased an item(s) in the Silent or Live Auction, please report to the "Cash Out" table. **You may pay with cash, check, debit or credit card.** Payment must be paid before the item(s) may be claimed.

Terms and Conditions

- A bid is a binding contract. Items are non-transferable. Under no circumstance may an auction item be exchanged or returned to the store or individual.
- All items are described to the best of our ability, and will be sold "as is."
- All certificates and services must be used in accordance with any specified restrictions and by the expiration date on the certificate.
- **All sales are final. No Refunds. No Exchanges.**

Delivery Service Available

For a minimal \$20 fee, delivery service is available for large items (must be within D/FW area).
For delivery assistance please contact Grant Blake at 817.228.2700

IRS Charitable Contribution

If you purchase an item and your bid exceeds its retail value, the difference becomes a tax-deductible donation. Amounts paid for raffles do not qualify as deductible charitable contributions. To answer questions regarding the tax deductibility of your donation(s), please rely upon the advice of your tax preparer.